

Appendix Approved by Public Services Regulatory Commission of RA Decision N 274A as of 1 June, 2011

"Ucom" CJSC Report on the Main Economic and Technical Indicators of Mobile Services for 2020 3rd Q

| | Technical and economic indicators | u/m | Amount |
|-------|---|------------|-------------|
| 1 | Operating revenues, including: | k AMD | 3,966,931 |
| 1.1 | revenues from mobile communication and associated activity | k AMD | 3,966,931 |
| 1.1.1 | from voice services | k AMD | 1,612,189 |
| 1.1.2 | from VAS (excluding revenue from data), including: | k AMD | 65,124 |
| | from short and multimedia messages (SMS and MMS) | k AMD | 57,567 |
| | other | k AMD | 7,557 |
| 1.1.3 | from data services, including: | k AMD | 1,294,615 |
| | broadband Internet access services through USB modems (other than by phone) | k AMD | 862,408 |
| | mobile communication network services (through handsets) | k AMD | 432,206 |
| | other | k AMD | - |
| 1.1.4 | from short and multimedia messages (SMS and MMS) | k AMD | 13,867 |
| | from international roaming revenue (own subscribers) | k AMD | 36,055 |
| | from international roaming revenue (subscribers from abroad) | k AMD | 40,289 |
| | revenue from interconnection, including: | k AMD | 340,923 |
| | from voice services | k AMD | 326,371 |
| | from short and multimedia messages (SMS and MMS) | k AMD | 14,553 |
| | revenues from line rental services | k AMD | - |
| | from sales of equipment and accessories | k AMD | 519,010 |
| | other revenues | k AMD | 44,859 |
| | Operating expenses, including: | k AMD | (2,308,601) |
| | interconnection expenses | k AMD | (688,680) |
| | line rental expenses | k AMD | (2,924) |
| | advertising and marketing expenses | k AMD | (25,721) |
| | dealer commissions | k AMD | (66,119) |
| | payroll expenses | k AMD | (678,743) |
| | mobile network exploitation and maintenance expenses | k AMD | (230,595) |
| | other expenses | k AMD | (615,819) |
| | Operating Income Before Depreciation Amortization (OIBDA) | k AMD | 1,658,330 |
| | Depreciation of fixed assets and amortization of intangible assets | k AMD | (1,923,495) |
| | Other operating income | k AMD | (25,635) |
| | Non-operating income | k AMD | (1,266,980) |
| | Financial income | k AMD | 162 |
| | Financial expenses | k AMD | (615,571) |
| | Gain/loss from exchange rate differences | k AMD | (651,571) |
| | Other Non-Operating revenues/expenses | k AMD | (051,571) |
| | Profit before taxation | k AMD | (1,557,781) |
| | Capital expenses | k AMD | (277,206) |
| | Mobile connection indicators | | |
| - | Number of active subscribers (at the end of the reporting period) | | 581,159 |
| | prepaid subscribers | subscriber | 282,424 |
| | postpaid subscribers | subscriber | 146,232 |
| | Broadband Internet subscribers (other than by phone) | subscriber | 152,503 |

| 9.1.4 | Subscribers using data services (by phone) | subscriber | 364,325 |
|-------|---|------------|----------|
| 9.2 | Average revenue per active user (ARPU) | | |
| 9.2.1 | prepaid subscribers | AMD | 1,040 |
| 9.2.2 | postpaid subscribers | AMD | 3,720 |
| 9.2.3 | Broadband Internet subscribers (other than by phone) | AMD | 2,102 |
| 9.2.4 | Subscribers using other data services | AMD | N/A |
| 9.3 | Average traffic per user (including interconnection and incoming roaming) (MoU, Mb OU) | | |
| 9.3.1 | prepaid subscribers | minute | 130 |
| 9.3.2 | postpaid subscribers | minute | 360 |
| 9.3.3 | Broadband Internet subscribers (other than by phone) | MB | 26,062 |
| 9.3.4 | Subscribers using other data services | MB | N/A |
| 9.4 | Unit price (including interconnection and incoming roaming) (APPM) | | |
| 9.4.1 | prepaid subscribers | AMD | 8.0 |
| 9.4.2 | postpaid subscribers | AMD | 10.3 |
| 9.4.3 | Broadband Internet subscribers (other than by phone) | AMD | 0.1 |
| 9.4.4 | Subscribers using other data services | AMD | N/A |
| 9.5 | New activations | | |
| 9.5.1 | prepaid subscribers | subscriber | 17,766 |
| 9.5.2 | postpaid subscribers | subscriber | 7,040 |
| 9.5.3 | Broadband Internet subscribers (other than by phone) | subscriber | 9,538 |
| 9.5.4 | Subscribers using other data services | subscriber | N/A |
| 9.6 | Churn | | |
| | prepaid subscribers | subscriber | (12,543) |
| | postpaid subscribers | subscriber | (8,276) |
| 9.6.3 | Broadband Internet subscribers (other than by phone) | subscriber | (11,184) |
| 9.6.4 | Subscribers using other data services | subscriber | N/A |

1) The information for each quarter is provided before the 30th of the second month following that quarter.

2) Amounts are shown without VAT.

3) The indicators included in the table are calculated based on the international Accounting Standards operating in the Republic of Armenia.